









GREAT-WEST LIFE PRODUCT ENHANCEMENTS/CHANGES

18-32

Best Doctors coverage now available for members' parents and parents-in-law

Best Doctors coverage now includes the Best Doctors Extended Family Benefit, which means members' parents and parents-in-law have access to the same Best Doctors services they have. When members and their parents and parents-in-law are faced with medical uncertainty, Best Doctors Extended Family Benefit provides support and resources needed to make confident medical decisions.

Best Doctors includes:

- InterconsultationTM Information and analysis process
- FindBestDocTM Helps members find specialists who meet their needs
- FindBestCareTM Helps members access medical attention outside of Canada
- Best Doctors 360°® Helps members identify resources and supports within the medical system
- Ask the ExpertTM Helps answer members' general health concerns and treatment questions

What's changing?

Nothing changes for you or your members. Members' parents and parents-in-law now have access to the Best Doctors services.

What do you need to do?

Coverage for parents and parents-in-law is automatically included for anyone who has Best Doctors coverage. Let your members know about this addition to the Best Doctors service by sending them the Best Doctors Extended Family Benefit flyer or posting it somewhere members can see it.

What's the cost?

There's no additional cost. It's an added service to the Best Doctors program.

What it means for members?

Members' parents and parents-in-law have access to Best Doctors services without any restrictions, regardless of their age. This extended service aims to address the challenges members may face caring for family members.

For more information

Contact your Great-West Life service representative.

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